

Amendment-1 to "RFP 18/2020-21 dated 16/09/2020 for Provisioning, Commissioning, Integration, Testing, Acceptance and Maintenance of Alternate Global MNS Links Connectivity for Foreign Branches/Offices"

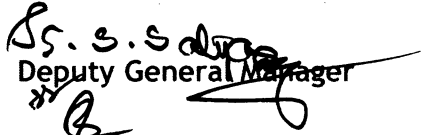
It is decided to amend the following in respect of the above RFP:

Sl. No.	Page No.	Section/ Annexure/ Appendix of the RFP		Existing	Amended
a.	18	C. DELIVERABLES & SERVICE LEVEL AGREEMENTS (SLAS)	1. Delivery, Installation, Commissioning, Integration & Acceptance	1.1. The successful bidder should ensure commissioning, integration, testing, acceptance of MPLS VPN links and all other related works as specified in the Scope of Work at the Bank's foreign Branches/Offices & Data centres (DC/DR) within 7 weeks from the date of acceptance of Purchase Order or 8 weeks from the date of Purchase Order whichever is earlier.	1.1. The successful bidder should ensure commissioning, integration, testing, acceptance of MPLS VPN links and all other related works as specified in the Scope of Work at the Bank's foreign Branches/Offices & Data centres (DC/DR) <u>within 10 weeks from the date of Purchase Order."</u>
b.	29	Annexure-2	Eligibility Criteria Declaration Criteria no. i	<u>Eligibility Criteria:</u> The Bidder should have at least 50 Nos. MPLS POPs of their own (or their parent company's or Parent subsidiaries') across the Globe other than India. <u>Documents to be submitted:</u> The Bidder has to provide reference letter from their Customers to this effect.	<u>Eligibility Criteria:</u> The Bidder should have at least <u>5 Nos. MPLS POPs</u> of their own (or their parent company's or Parent subsidiaries') across the Globe other than India. <u>Documents to be submitted:</u> The Bidder has to provide reference letter from their Customers to this effect.
c.	33	Annexure-7	Technical & Functional Requirements	<u>6. Latency:</u> Latency/Response Time (RTD) should be less than 200ms.	<u>6. Latency:</u> Latency/Response Time (RTD) should be less than <u>250ms.</u>
d.	33	Annexure-7	Technical & Functional Requirements	<u>8. Jitter:</u> <5ms	<u>8. Jitter:</u> <15ms
e.	35	Annexure-7	Technical & Functional Requirements	<u>16. Network Monitoring Software</u> b) Online real/near time monitoring tool with the following features for all the links should be provided: i. Link wise bandwidth	<u>6. Network Monitoring Software</u> b) <u>Online real/near time monitoring tool with the following features for all the links should be provided:</u> <u>i. Link wise bandwidth</u>

				utilization ii. Link wise SLA parameter monitoring iii. Link wise call logging and tracking iv. Link wise daily / periodic up time /down time report v. Site roll-out status or link status.	<u>utilization</u> <u>ii. Link wise daily / periodic up time /down time report</u>
f.	50	<u>Appendix-M</u>	<u>Location Details for this RFP</u> <u>Sl. No. 03</u>	<u>Location:</u> New York <u>Address Location:</u> Canara Bank, 9 th Floor, 405, Park Avenue, At East, 54 th Street, NE Corner, New York-10022 <u>Contact Details:</u> (D): 0016467600485 (M): 0016464672205	<u>Location:</u> New York <u>Address Location:</u> Suite No. 1170, 11th Floor, 805, 3rd Avenue, New York 10022 <u>Contact Details:</u> (D): 0016467600495 (M): 0019173995551

All the other Instructions and Terms & Conditions of the above RFP remain unchanged.
Please take note of the above Amendments while submitting your response to the subject RFP.

Date: 29/09/2020
Place: Bengaluru


Deputy General Manager

